

## Advising Technology Subcommittee

December 7, 2022

9:30am – 11:00am

### Microsoft Teams & SJMC 318

- Welcome
- Updates from the Registrar
- Updates from Brian
- Working Session: CPoS Advisor FAQs
  - From previous meetings & question bank
- What's next?
  - EAB Enhancements
  - Banner 9

#### Meeting Minutes:

- Registrar Updates
  - Tara Wright is continuing to work on the question bank and answering those questions in tandem with the Office of Financial Aid
- Brian Dusel Updates
  - Meeting every two weeks with Aaron Marterer and IBM team about Banner 9 and the updates that will be coming down the pipeline in the spring
- DW Usage Survey Discussion
  - 56 Respondents across the colleges
  - Of the colleges, DMSB still reports not using DW
  - Freeze Audit Best Practices
    - BJ recommends freezing at least once a semester – a record in a moment in the time
    - Way of tracking actions of advisor AND students
  - Data Warehouse training coming in Spring from Anna May
  - Best browsers for DW – FireFox and Edge
  - Discussion of the readability and user friendliness of the DW interface – question about when the upgraded DW system will be coming (TBD)
    - Question about a training for advisors about reading it/better using the interface
  - Question of standardization – how are each colleges using DW vs. EAB vs. Advising Forms
    - Different workflow for each college – is this something that can be written down and shared somewhere??
  - Need to change the language we use surrounding DW – how advisors TALK about DW to students
  - Could we organize a DW advising conference/training, way of sharing out how different colleges and departments are utilizing DW in a day in, day out way?

- le how folks use audit freezes
  - Best practices in exceptions management
  - What-If Scenario
- Developed of FAQ page for UAN website to debut at December UAN